

UNIVERSITI TEKNOLOGI MARA

**THE EFFECTIVENESS OF ZAKAT
PAYMENT MANAGEMENT VIA
ONLINE BY LEMBAGA ZAKAT
SELANGOR AMONG RESIDENTS
IN SHAH ALAM**

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AUTHOR’S DECLARATION

I declare that the work in this academic writing was carried out in accordance with the regulation of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledge as referenced work. This academic writing has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and Regulations for Under Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.


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ABSTRACT

Management of zakat collection Via online was provided by LZS to make easier process payment. Lembaga Zakat Selangor (LZS) are play roles as parties between zakat payers and zakat recipients. However, present system obtains still do not efficient to promote zakat payer, and leakages in zakat payment is widely discussed. Knowledgeable city community ignore information provided by facilities management collection of zakat in LZS caused some of zakat payers has negative perception from the zakat management on zakat funds. Thus, LZS should avoid any problem technical of zakat funds especially zakat payment and must provide guidelines as an effectively system to handle zakat collection based on current issue. This research will identify factors relationship between zakat payment and management collection effectively either online or via counter. There are some suggestions for improving the website system as well. In general, a quality web site and a lot of visitors are assessed in terms of design, information presented, speedy answer questions and added value that contribute to the effectiveness of marketing which is important from what is required in zakat institutions in Malaysia. To achieve the objective purpose this study used reliability, frequency, descriptive, correlation and cross tabulation. From the finding shows all independent variable have relationship with dependent variable. It means all the objectives have been achieved. . In order to balance the socio-economic of the Muslims, this is important that LZS need to maintain their integrity as a successful Islamic organization in Malaysia.

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